



MMI CONFERENCE

Measurements & Metering Innovation

SURFERS PARADISE MARRIOTT RESORT
SURFERS PARADISE, QUEENSLAND

13-16 MAY 2007



CONFERENCE PROGRAM

"WHERE METERING AND INNOVATION MEET"

SPONSOR:



EXHIBITORS:



INTEGRATED MANAGEMENT SERVICES PTY LTD ABN 73 051 433 446

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MMI CONFERENCE
Measurements & Metering Innovation

MMI 2007 CONFERENCE GOLF DAY

HOPE ISLAND RESORT GOLF CLUB
Hope Island Road, Hope Island, Queensland

SUNDAY 13 MAY 2007

MMI 2007 CONFERENCE

SURFERS PARADISE MARRIOTT RESORT
SURFERS PARADISE, QUEENSLAND

13-16 MAY 2007

Golf Registrations close 6 May 2007 at 5.00 pm.

SCHEDULE

11.00AM SHARP	BUS DEPARTS FROM SURFERS PARADISE MARRIOTT RESORT (YOU CAN MAKE YOUR OWN WAY IF PREFERRED)
11.30AM	REGISTRATION AND RULES BRIEFING INCLUDING A LIGHT LUNCH AT THE HOPE ISLAND GOLF CLUB
12.30PM	ALL PLAYERS MUST BE READY TO COMMENCE THE GAME
5.30PM - 7PM	COCKTAIL RECEPTION (VOUCHERS ISSUED) AND PRIZES AWARDED
7.15PM	BUS DEPARTS FOR THE MARRIOTT SURFERS PARADISE (PRE-BOOKED PASSENGERS ONLY)

INCLUDED

- Bus transfer to and from the Marriott Hotel Surfers Paradise to the Golf Resort
- Light lunch
- Entry into the Golf Game
- Use of Golf Carts with GPS
- Vouchers for Cocktail Reception with finger food
- Green fees to play 18 holes

PRIZES

A number of prizes can be won on the day.

DRESS CODE

Minimum dress requirements on the golf course and the club house:

- Collared Shirt
- Tailored Shorts or Slacks
- Short Socks
- Appropriate footwear

Denim jeans, board shorts, singlets, t-shirts and sandals are not acceptable.

Hope Island Golf Club is a non steel spike golf course. To facilitate the observation on this policy the Golf Shop has 'softspikes' available for sale and changeover. Alternatively players may wear sports shoes such as jogging or running shoes.





CHAIRMAN'S MESSAGE

MMI is Australia's premier metering event attracting leading metering managers, technologists, consultants, regulators, policy makers and many others interested in metering and the issues associated in metering. In 2006 some 280 delegates, speakers and guests attended the event in Melbourne.

The 2007 Conference on the Gold Coast will attract a lot of attention focusing on the Victorian mandated Advanced Metering Infrastructure (AMI), metering and strategies for improved water management, an increased focus on sustainability and metering's role necessary to achieve pragmatic Demand Management targets, new metering technologies and techniques and lots, lots more.

This year's event promises to be the biggest ever with new features in our program; like the Golf Day at Hope Island Golf Course on the Sunday prior the event and a revamped water program, so we expect a record number of exhibitors and intense interest both locally and internationally.

See you on the Gold Coast

Michael Zammit
Chairman, MMI Conference

KEYNOTE SPEAKERS



BRUCE FOSTER
SENIOR VICE PRESIDENT,
SOUTHERN CALIFORNIA EDISON,
CALIFORNIA, USA

'CALIFORNIA DREAMING: THE SCE AMR STORY; A WIN-WIN FOR ALL'

With the increasing pace of transformation and innovation, advanced metering technologies present unique opportunities and challenges for utility companies. Southern California Edison envisions an advanced metering system that brings customer-usage data into the digital 'central nervous system' of its power operations. This information will serve as the backbone of a system that will enable dynamic pricing, demand response, efficient customer management, and rapid outage and theft detection. Customers will have the capability to see and react to changing energy prices by adjusting their energy usage on a daily or hourly basis. AMI will also provide the utility with tools to react to emergency situations. Eventually, it could permit real-time feedback between customers and energy markets, and stimulate investment in customer-owned distributed generation. The beneficiaries are customers who are empowered to control more of their usage decisions, utilities through continuous improvements in reliability, safety and cost, and society through a more efficient utilization of resources and an improved environment. The system envisioned will replace about 5 million meters and will cost approximately US\$1.3 billion in capital funds. SCE expects deployment to begin in 2008 and be completed in 2012, contingent on approval by the California Public Utilities Commission.



MIKE UNDERHILL
CHIEF EXECUTIVE, WEL NETWORKS
LTD, NEW ZEALAND

'VALUING CONTROLLABLE LOAD'

The New Zealand Electricity Commission has undertaken a project on Load Management and Metering that aims to optimize the use of load management on the system. The project is in 3 phases and the second phase, namely Valuing and Pricing, commenced in January 2007. A working panel chaired by Mike Underhill has been examining the commercial and economic benefits available from controlling load on the distribution network.

Controllable load is a valuable resource made available by consumers through their contracts with suppliers. Valuing this resource means examining its use for a range of applications including:

- Security of supply on a regional or national basis
- Provision of reserves for short term system frequency management
- Deferral of distribution network investment
- Deferral of transmission network investment
- Influencing wholesale market prices

Mike's paper will present progress to date by the working panel on areas such as transmission pricing, distribution pricing, the costs and benefits of improving the existing capability (work arising from the first phased of the project, which examined the Existing Capability of the load management system in New Zealand) and the economic value of load management for each of the applications.



ANDREW FOLEY
MANAGER, COMMERCIAL
PERFORMANCE, GOLD COAST WATER

'METERING AND INNOVATION' THE CHALLENGES OF OUR WATERFUTURE

Since Shaun Cox, Gold Coast Water's (GCW) Managing Director, presented at the MMI Conference in 2004 the Waterfuture Strategy continued to be implemented. Gold Coast Water has now consulted with the community to engage feedback regarding how to most appropriately price and bill customers for services such as recycled water. The outcomes of this consultation combined with the implementation of further demand management options such as housing retro-fits and water tanks and the continued institutional reform in South East Queensland present some challenges.

This paper will provide delegates an overview of the activities GCW is undertaking to ensure better customer acceptance and the role for metering and technology in achieving this.

PROGRAM

MONDAY 14 MAY, 2007

1.00 PM	REGISTRATION DESK OPENS		
2.00 – 5.00 PM	WORKSHOPS		
	<table border="0"><tr><td>WORKSHOP 1 WATER METERING: ARE YOU MEETING YOUR LEGAL RESPONSIBILITIES? Facilitator: Don Crook, Brisbane Water Water metering is undergoing its greatest challenges in its history with a greater focus on sustainability, demand management and new technology. However, often missed are the legal responsibilities associated with water metering such as testing and analyzing the meter fleet and adhering to new standards. There is much to consider and with many new metering managers entering the workforce it is difficult to keep abreast of the latest information. This workshop is targeted at water utility metering managers who want to be informed and contribute to discussions about R49 and the ensuing Australian Standard.</td><td>WORKSHOP 2 VICTORIAN ADVANCED METER INFRASTRUCTURE (AMI) ROLLOUT Facilitator: Wayne Gorman, Alinta This workshop will focus on the progress made and lessons learned from the Victorian Department of Primary Industries (DPI) sponsored technology trials, which are scheduled to be completed by May 2007. The workshop will discuss the minimum state-wide functional specification and the technology considerations required to meet that functionality as well as the rollout schedule. The DPI website www.dpi.vic.gov.au/dpi/ contains versions of the functional specification and trials plan which will be helpful pre-reading for delegates wishing to attend and contributed to the workshop discussion. Leading up to the conference there may also be some further information available on the website about test scripts and trial updates. Delegates attending this workshop will gain an understanding of and contribute to this most important metering project.</td></tr></table>	WORKSHOP 1 WATER METERING: ARE YOU MEETING YOUR LEGAL RESPONSIBILITIES? Facilitator: Don Crook, Brisbane Water Water metering is undergoing its greatest challenges in its history with a greater focus on sustainability, demand management and new technology. However, often missed are the legal responsibilities associated with water metering such as testing and analyzing the meter fleet and adhering to new standards. There is much to consider and with many new metering managers entering the workforce it is difficult to keep abreast of the latest information. This workshop is targeted at water utility metering managers who want to be informed and contribute to discussions about R49 and the ensuing Australian Standard.	WORKSHOP 2 VICTORIAN ADVANCED METER INFRASTRUCTURE (AMI) ROLLOUT Facilitator: Wayne Gorman, Alinta This workshop will focus on the progress made and lessons learned from the Victorian Department of Primary Industries (DPI) sponsored technology trials, which are scheduled to be completed by May 2007. The workshop will discuss the minimum state-wide functional specification and the technology considerations required to meet that functionality as well as the rollout schedule. The DPI website www.dpi.vic.gov.au/dpi/ contains versions of the functional specification and trials plan which will be helpful pre-reading for delegates wishing to attend and contributed to the workshop discussion. Leading up to the conference there may also be some further information available on the website about test scripts and trial updates. Delegates attending this workshop will gain an understanding of and contribute to this most important metering project.
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3.00 – 3.30 PM	AFTERNOON TEA		
5.30 – 7.30 PM	OFFICIAL EXHIBITION OPENING AND COCKTAIL PARTY – EXHIBITION AREA		

TUESDAY 15 MAY, 2007

8.00 AM	REGISTRATION DESK OPENS						
8.30 AM	EXHIBITION AREA OPENS						
8.30 – 10.30 AM	OPENING PLENARY – ALL DELEGATES						
	Conference Chair: Michael Zammit Presenters on the Opening Plenary are: <ul style="list-style-type: none">• Bruce Foster, Senior Vice President, Southern California Edison, 'California Dreaming: The SCE AMR Story; A Win-Win For All'• Mike Underhill, Chief Executive, WEL Networks Ltd, 'Valuing Controllable Load'• Andrew Foley, Manager, Commercial Performance, Gold Coast Water, 'Metering and Innovation' the Challenges of our Waterfuture						
10.30 – 11.00 AM	MORNING TEA – EXHIBITION AREA						
11.00 – 12.30 PM	SESSIONS						
	<table border="0"><tr><td>GETTING MORE FROM ADVANCED METERING INFRASTRUCTURE Ezra Beeman, EnergyAustralia Maximising Australia's Investment in Advanced Metering Infrastructure</td><td>DIRECTIONS FOR THE WATER INDUSTRY Bernadette Zerba, Qld Dept of Nat Resources & Mines National Metering Project – Progress and Issues</td></tr><tr><td>Nigel Maitland, PRI and Manny Rahimi, Alinta Trial of Intermoco AMI in a Victorian Local Network</td><td>Roger Farquar, Delfin Lend Lease Rocky Road Towards Sustainable Development</td></tr><tr><td>Stephen O'Connor, Arc Innovations The Implementation Learning's and Business Benefits Arising From Mass Scale AMI Delivery in NZ</td><td>TBA</td></tr></table>	GETTING MORE FROM ADVANCED METERING INFRASTRUCTURE Ezra Beeman, EnergyAustralia Maximising Australia's Investment in Advanced Metering Infrastructure	DIRECTIONS FOR THE WATER INDUSTRY Bernadette Zerba, Qld Dept of Nat Resources & Mines National Metering Project – Progress and Issues	Nigel Maitland, PRI and Manny Rahimi, Alinta Trial of Intermoco AMI in a Victorian Local Network	Roger Farquar, Delfin Lend Lease Rocky Road Towards Sustainable Development	Stephen O'Connor, Arc Innovations The Implementation Learning's and Business Benefits Arising From Mass Scale AMI Delivery in NZ	TBA
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12.30 – 1.30 PM	LUNCH						
1.30 – 3.00 PM	SESSIONS						
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5.30 PM	EXHIBITION AREA CLOSES						
6.00 PM	BUS TRANSFERS TO DREAMWORLD						
6.30 – 7.30 PM	PRE DINNER DRINKS – DREAMWORLD						
7.30 – 10.30 PM	CONFERENCE DINNER – DREAMWORLD						
10.30 PM	BUS TRANSFERS FROM DREAMWORLD TO SURFERS PARADISE MARRIOTT RESORT						

WEDNESDAY 16 MAY, 2007

8.30 AM	REGISTRATION DESK AND EXHIBITION AREA OPEN	
9.00 – 10.30 AM	SESSIONS	
	ADVANCED METERING PANEL SESSION Session Chair: Robert Colson, Landis & Gyr This Panel Session will debate the aims of the Advanced Metering Infrastructure program(s), the approach taken and how variations in approach may impact the results of such programs. This will include consideration of aims, why they may vary in the different jurisdictions and how a national approach might work. This session will include presentations by Phil Perry of Impaq Consulting and Bob Burgstad of ESCOSA who will each give a short presentation on the approaches taken in their respective states.	WATER METERING PANEL SESSION Session Chair: Andrew Meehan, UDS With a focus on Climate Change and its impact on water supplies, water utilities are turning more and more to advanced technologies to assist them to better manage water resources. The challenge for water utilities is to lead the process and produce results rather than allowing a political and/or public agenda drive policies and implementable strategies. This Panel Session will consider what is leadership in this area, how do we achieve leadership and what role is there for metering?
10.30 – 11.00 AM	MORNING TEA – EXHIBITION AREA	
11.00 – 12.30 PM	SESSIONS	
	METERING AND DEMAND MANAGEMENT Jeff Beal, Energex The Informative Meter David Ledger, Saab Systems Domestic Air Conditioning Demand Management Alex Miller, EnergyAustralia Summer and Winter Results from EnergyAustralia's Strategic Pricing Study	ADVANCED METERING INFRASTRUCTURE & CUSTOMERS Michael Stephens, Country Manager & Head of Operations, Energy Intellect GPRS migration: Making it Painless for the Customer and Beneficial to the Bottom Line Ross Brown, Utility Technology Limited AMR for 'User Pays' Utilities Richard Newell, Market Development Manager, Itron Australasia Potential Impacts of AMI on the Australian Utilities Industry – A Case Study Review
12.30 – 1.30 PM	LUNCH	
1.30 – 3.00 PM	SESSIONS	
	METERING TECHNOLOGIES & METROLOGY Dr Rupprecht Gabriel, EasyMeter Open Architecture Metering Chris Amos, EnergyAustralia EnergyAustralia's Smart Meter Roll Out: An Update and Next Steps Leigh Steen, NEMMCO Metrology	WATER METERING TECHNOLOGIES Paul Nelsen, Managing Director, Itron Australasia Automatic Meter Reading for Australian Water Utility Industry Dr Neil Furnidge, Severn Trent Metering Services A Revolutionary New Intelligent Water Meter – Trial Results and Meter Development Ross Brown, Utility Technology Limited Combining AMR and Demand Control
3.00 – 4.00 PM	OFFICIAL CONFERENCE CLOSE AND PRIZE DRAWS	
	CONFERENCE EVALUATION PRIZE All registered conference attendees that complete a conference evaluation form are eligible to go into a draw for a prize.	





MMI CONFERENCE

Measurements & Metering Innovation

SURFERS PARADISE MARRIOTT RESORT
SURFERS PARADISE, QUEENSLAND

13-16 MAY 2007

ABN 73 051 433 446

REGISTRATION FORM

FAX NOW TO +61 3 9326 1503

Please copy this registration and send one copy per delegate

REGISTRATION DETAILS

NAME		
COMPANY	POSITION	
ADDRESS		
SUBURB	STATE	POSTCODE
PHONE	MOBILE	
FAX	EMAIL	
SPECIAL REQUIREMENTS (EG: WHEELCHAIR ACCESS/VEGETARIAN):		

EVENT REGISTRATION FEES

Please choose the options in sections A, B and C below and fax your registration to IMS on +61 (03) 9326 1503. An invoice for the total amount will be forwarded to you. For enquiries contact IMS on telephone +61 (0)418 551 630 or email imsevent@bigpond.net.au

SECTION A FORUM REGISTRATION

[All prices in Australian Dollars and includes 10% GST]

EVENTS	EARLY BIRD DISCOUNT (UP TO 27 APR, 2007)	FULL REGISTRATION (FROM 30 APR, 2007 ONWARDS)	ACTIVITY SELECTED
MONDAY WATER WORKSHOP (WORKSHOP 1) 2.00 PM TO 5.00 PM (AFTERNOON TEA INCLUDED)	\$340	\$410	\$
MONDAY AMI ROLLOUT WORKSHOP (WORKSHOP 2) 2.00 PM TO 5.00 PM (TEA AND COFFEE ON ARRIVAL AND THE AFTERNOON TEA BREAK INCLUDED)	\$340	\$410	\$
CONFERENCE DAY PASS REGISTRATION INCLUDES: SESSIONS FOR ONE DAY WITH LUNCH. PLEASE TICK <input type="checkbox"/> TUES OR <input type="checkbox"/> WED	\$840.00	\$910.00	\$
FULL REGISTRATION INCLUDES: ALL SESSIONS TUESDAY AND WEDNESDAY PLUS EXHIBITION OPENING, COCKTAIL PARTY, CONFERENCE DINNER & BUS TRANSFERS FOR THE CONFERENCE DINNER.	\$1,420.00	\$1,750.00	\$
SAVE \$330.00 TO 30 APRIL			
WORKSHOP PLUS FULL CONFERENCE REGISTRATION FOR MMI WORKSHOP PLUS FULL CONFERENCE REGISTRATION (LESS 8% DISCOUNT)	\$1,620.00 (W/SHOP 1) \$1,620.00 (W/SHOP 2)	\$1,985.00 \$1,985.00	\$
SAVE \$330.00 TO 30 APRIL			
SPEAKER REGISTRATION (MONDAY WORKSHOP/S NOT INCLUDED) REGISTRATION INCLUDES ALL SESSIONS TUESDAY AND WEDNESDAY PLUS EXHIBITION OPENING, COCKTAIL PARTY, CONFERENCE DINNER & BUS TRANSFERS FOR THE CONFERENCE DINNER.	\$1,200.00	\$1,200.00	\$
ARE YOU ATTENDING THE EXHIBITION OPENING (MONDAY EVENING) 5.30 PM TO 7.30 PM BEVERAGES, CATERING AND ENTERTAINMENT INCLUDED	REGISTERED ATTENDEES TO CONFIRM FOR CATERING PURPOSES	<input type="checkbox"/> YES <input type="checkbox"/> NO	
ARE YOU ATTENDING THE CONFERENCE DINNER?	REGISTERED ATTENDEES TO CONFIRM FOR CATERING PURPOSES	<input type="checkbox"/> YES <input type="checkbox"/> NO	
DO YOU REQUIRE BUS TRANSFERS FROM THE MARRIOTT RESORT TO DREAMWORLD (THE DINNER VENUE) AND RETURN?	REGISTERED ATTENDEES TO CONFIRM REQUEST FOR COMPLIMENTARY TRANSFERS	<input type="checkbox"/> YES <input type="checkbox"/> NO	
ADDITIONAL TICKETS FOR THE COCKTAIL PARTY - PER PERSON	\$80.00	\$90.00	\$
ADDITIONAL TICKETS FOR THE CONFERENCE DINNER - PER PERSON	\$150.00	\$170.00	\$
TOTAL TO BE INVOICED BY IMS			\$

SECTION B ACCOMMODATION

Accommodation required at Hotel

Pay the hotel separately from your conference registration at check-out time.

Any reservations made that are a no show will incur one night's stay and will be invoiced to the company.

SURFERS PARADISE MARRIOTT RESORT , 158 FERNY AVENUE, SURFERS PARADISE, QUEENSLAND			
TICK YOUR CHOICES			
<input type="checkbox"/> ROOM ONLY	COST PER NIGHT	\$205.00	\$
<input type="checkbox"/> SINGLE OCCUPANCY (BREAKFAST INCLUDED FOR ONE PERSON)	COST PER NIGHT	\$230.00	\$
<input type="checkbox"/> STUDIO SUITE	TYPE OF ROOM: <input type="checkbox"/> SINGLE OCCUPANCY <input type="checkbox"/> DOUBLE OCCUPANCY <input type="checkbox"/> TWIN SHARE ACCOMMODATION (2 DOUBLES BEDS)	COST PER NIGHT	\$390.00 \$
AUSTRALIS SOVEREIGN HOTEL , 138 FERNY AVENUE, SURFERS PARADISE, QUEENSLAND			
<input type="checkbox"/> DELUXE STANDARD HOTEL ROOM WITH BREAKFAST	COST PER NIGHT	\$139.00	\$
<input type="checkbox"/> ONE BEDROOM APARTMENT WITH BREAKFAST	COST PER NIGHT	\$179.00	\$
PLEASE ADVISE: YOUR CHECK IN DATE: / 05 / 07 YOUR CHECK OUT DATE: / / 07 <input type="checkbox"/> SMOKING OR <input type="checkbox"/> NON SMOKING			

SECTION C GOLF REGISTRATION

Sunday 13 May, Hope Island

Payment in advance is required. All delegates will be charged full price unless written cancellations are received 72 hours prior to the event. However, substitutions are welcome.

<input type="checkbox"/> GOLF		\$120.00	\$
<input type="checkbox"/> YES, I REQUIRE TRANSPORT FROM MARRIOTT SURFERS PARADISE TO HOPE ISLAND RESORT			
<input type="checkbox"/> PLEASE INCLUDE THIS COST AS PART OF MY MMI CONFERENCE REGISTRATION FEE AS A 'NETWORKING FUNCTION'			
GOLF CLUB HIRE			
<input type="checkbox"/> STANDARD SET CLUB HIRE	<input type="checkbox"/> MENS <input type="checkbox"/> LADIES	\$49.00	\$
<input type="checkbox"/> PREMIUM CALLAWAY STEELHEAD CLUB HIRE	<input type="checkbox"/> MENS <input type="checkbox"/> LADIES	\$70.00	\$
SOFT SPIKE SHOE HIRE			
<input type="checkbox"/> SOFT SPIKE SHOE HIRE	SIZE: <input type="checkbox"/> MALE <input type="checkbox"/> FEMALE	\$16.00	\$
<input type="checkbox"/> SOFT SPIKE CHANGEOVER SHOE HIRE	SIZE: <input type="checkbox"/> MALE <input type="checkbox"/> FEMALE	\$26.00	\$
GOLF TOTAL			\$
<input type="checkbox"/> I WISH TO PAY BY CREDIT CARD (PLEASE GO TO SECTION D BELOW) <input type="checkbox"/> I HAVE SENT A CHEQUE (POST CHEQUE TO IMS P/L PO BOX 844, MOONEE PONDS VIC AUSTRALIA 3039)			

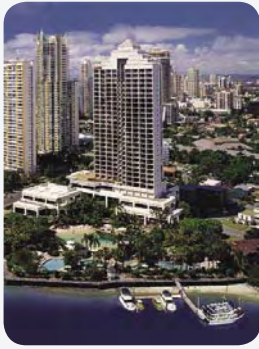
SECTION D REGISTRATION PAYMENT

A tax invoice will be provided for the total amount and forwarded to you. Payments should be made payable to 'Integrated Management Services' and the full amount must be received before the event.

<input type="checkbox"/> YES PLEASE INVOICE ME	INDICATE PURCHASE ORDER NUMBER:
Alternatively for Payment with Credit Cards (only the following cards accepted):	
TICK YOUR CHOICES: <input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA	EXPIRY DATE: /
CARD NUMBER	
SIGNATURE	DATE: / /
CARDHOLDER'S NAME (PLEASE PRINT)	

Cancellation Policy: Any cancellation prior to 30 April 2007 is subject to a \$100 service charge. Cancellations after 1 May 2007 will incur cancellation charge of 50% of the total fee. Cancellations (including no shows) received within 10 working days of the event will incur the total fees. Substitutes are welcome and their details should be faxed to Integrated Management Services on +61 (03) 9326 1503 prior to the event.

Terms and Conditions: The delegate acknowledges having been given a copy of the Terms and Conditions of entry and participation laid down by the venue and further indemnifies the event organizer from any claims, demands, suits or actions resulting from inappropriate conduct, material damage or theft that would otherwise lead to any claim being made against the event organizer.



ACCOMMODATION

SURFERS PARADISE MARRIOTT RESORT

The Surfers Paradise Marriott Resort combines casual Queensland charm with superior international style to create a unique, unrivalled Gold Coast experience. Situated in the heart of the Gold Coast, the resort is just a short stroll from the famous beaches and business district.

The hotel has 300 rooms and 30 suites designed for the business traveller. Surfers Paradise Marriott Resort offers the corporate guests the following hotel facilities:

- 24 hour reception
- 24 hour room service
- Full business centre
- Undercover security parking
- Voice mail & high-speed internet access provided by STSN
- Health club
- Jogging tracks located nearby.



AUSTRALIS SOVEREIGN HOTEL

Australis Sovereign is a four star Hotel and is a few minutes walk to the Surfers Paradise Marriott Resort located in Ferny Avenue. The hotel offers a wide range of facilities together with internet access within each room. The hotel has a swimming pool with spa and sauna and Fitness Club for the health conscious.

The Hotels are a 30 minute drive from Coolangatta Airport and 50 minute drive from the Brisbane Airport.

To take advantage of the special group rate which has been arranged with Surfers Paradise Marriott Resort and Australis Sovereign Surfers Paradise please complete the conference registration form. Integrated Management Services (IMS) will confirm reservations with you by fax or e-mail.

Please do not send a payment for accommodation to IMS as you will be billed by the Hotel at check out time. However, should you need to cancel your accommodation reservation please notify IMS directly (and not the hotel) telephone (+ 61) 418 551 630 or fax (+61) 8643 5959. You will be charged one night's accommodation for no-shows, so please ensure you inform us as soon as possible if your travel plans change.



CONFERENCE DINNER

DREAMWORLD, SURERS PARADISE

Dreamworld wildest attraction is Tiger Island where white and gold Bengal Tigers play, wrestle and swim with their handlers. Opened in 1995, Tiger Island is the largest interactive tiger facility outside the United States and is an educational conservation based attraction that actively works to save tigers in the wild.

In the specifically designed habitat of Tiger Island, the tigers and their handlers co-exist peacefully without the constraints of cages creating an exciting and unique experience for guest.

Dine in style with these rare and endangered animals and Tiger Island will captivate everyone as these magnificent animals play under the moonlight with their trusted handlers.

Enjoy dinner with live entertainment to enhance the evening. Additional dinner tickets can be purchased for colleagues and guests.

BUS TRANSFERS

Bus Transfers will be provided for delegates and their guests to take them from Marriott Surfers Paradise Resort to Dreamworld and return back to the Hotel at the conclusion of the evening.

Delegates wishing to use the bus must mark their registration form accordingly.

DRESS CODE

Smart Casual attire is appropriate for the conference sessions and cocktail party. The Conference Dinner is business suit for men and smart wear for women.



MMI Conference organised by:

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